

Don't Pay More Than You Have To With *Patient Saver Complete*

You may be eligible to pay as little as \$0 for your pharmacy co-pay through the Patient Saver Program.

EmpiRx Health has partnered with Luna Health Solutions to manage their Patient Saver Plus program. This innovative program helps eligible individuals reduce their out-of-pocket costs for certain medications by assisting them in securing manufacturer's copay assistance cards.

A Luna Health Coordinator *will be contacting you directly* and assist by handling every step of the process for you - from pre-qualification to enrollment and coordination with your pharmacy.

To ensure that you'll be contacted, please register an account with EmpiRx Health's Member Portal. Registering is easy! Visit www.myempirxhealth.com



HOW IT WORKS

Receive Claim:

A prescription is processed at your retail or mail order pharmacy which triggers a clinical review process for eligible medications.

Clinical Review:

EmpiRx Health consults with your prescriber to ensure that you're receiving the most clinically appropriate and cost-effective treatment for your health condition.

Obtain Funding:

EmpiRx Health reviews your eligibility for assistance and if you qualify, a **Luna Health Coordinator** will call you and walk you through the manufacturer-specific enrollment process.

Copay Assistance:

The copay assistance is applied to your cost share.

Patient Consultation:

For mail-order prescriptions, a clinician will call you to discuss copay amount, adherence, potential side effects, and confirm shipping arrangements.

For both specialty & non-specialty medications, members are required to enroll in the program unless determined ineligible (e.g., has Medicaid). **If a member does not enroll, up to a 100% coinsurance will apply.**

CONTACT

A Luna Health Coordinator will contact *you*, if you qualify.
For any questions, you may contact Luna Health at: 866-906-4854

Patient Saver Complete | Frequently Asked Questions

What is a manufacturer assistance program?

Manufacturers offer copay assistance programs to make their medications more affordable for patients, thereby encouraging drug adherence and positive health outcomes. EmpiRx Health's approach ensures clinical appropriateness by confirming the most cost-effective treatment with the physician. Through the manufacturer-specific enrollment process, members are always helped through the enrollment process via a coordinator. Annual copay assistance funding limits and program requirements vary by manufacturer and alternative funding programs and are subject to change.

Who is eligible for copay assistance through the Patient Saver Plus Copay Assistance Program?

The Patient Saver Complete Copay Assistance program leverages third-party manufacturer programs to reduce costs for select medications. The EmpiRx Health Cost Containment Team maintains a record of available copay assistance programs and alternative funding, and identifies members on these medications through claims monitoring, and supports members through a manufacturer-specific enrollment process. A member would not be eligible for copay assistance if they are enrolled in Medicare, Medicaid, or any federal or state healthcare program.

What information about the program will I receive?

Members eligible for copay assistance through Patient Saver Complete will receive an introduction letter prior to the start of the program. They will also receive a call from a coordinator to introduce the program, answer questions, and facilitate in the enrollment process. If the member cannot be reached or is unavailable at the time of their call, additional outreach attempts will be made to assist with enrollment.

What action is required by me?

A coordinator will call you to assist with the manufacturer-specific enrollment process. They will complete the enrollment process on your behalf when possible or will facilitate a three-way call if active participation from the member is required by the manufacturer. For members who are currently enrolled in an assistance program, the coordinator will confirm copay assistance processing information for future use. Please register with EmpiRx Health's member portal to ensure that your Luna Health coordinator can reach you.

Is the program mandatory for members to participate?

For both specialty & non-specialty medications, members are required to enroll in the program unless determined ineligible (e.g., has Medicaid). If a member does not enroll, up to a 100% coinsurance will apply.

What is CAP and PAP?

Copay Assistance Program (CAP) is a program that can help lower the amount you pay out of pocket for select medications— like your copay, coinsurance, or deductible. The medication cost may be as low as \$0. Patient Assistance Program (PAP) is most suitable if you're struggling with the cost of select medications. This program may provide it to you for free. The manufacturer's program may ask for income information, and if approved, you may receive your medication directly by mail or through your doctor's office. Luna Health will help you navigate your options and enroll in the program that fits your needs.

Can I call my representative at Luna Health anytime?

You may call Luna Health for cost savings questions at any time. EmpiRx Health should be the first point of contact for any benefit or clinical questions. Luna Health can be contacted at **866-906-4854** and are more than happy to assist you.